

As the owner of a small online business I use Canada Post every day to ship parcels within Canada, across the border to the US,+ International

Mailing parcels within Canada, is by far, the most expensive + not near enough Postal Options. It costs me more to send within my own country, then it does to send the same package to Great Britain or the US. I pay more, yet the service isn't any better. I have missing parcels + parcels that have been ripped apart weekly these days.

Everyday, I have to explain to customers why my shipping is so high. It is in no way comparable to the US. Why not implement options for a Small Package within Canada? Also a Flat Rate for sending to another country.

I mostly use Canada Post's online shipping website, where I have even more problems. It doesn't accept most box sizes, + as soon as there is more then 1 item listed, it cant seem to figure out weight. So after spending 2-3 hrs, I end up getting mad + driving into town with it. (The Parcel)

So these are some of the major concerns I have.

Thank you for your time

--

Kim Rayko