

## Postal Service to Rural Areas

First, we wish to comment on the method this inquiry is being conducted with no public hearings and little, or no disclosure. If this inquiry is to impact the public, why is it not sollicitating input from those who will be impacted? There may not be a lot of feedback, as by the very nature of being rural and remote, there are fewer persons in these areas that will be effected. However, as with most services, these costs to rural residents are greater than for those living in urban areas. Does this imply that living 'Rural' should only be for the wealthy, or is the government attempting to have all Canadian residents locate in urban, cities?

With regards to the proposed "deregulation of postal services"; there must at the very least be guidelines established to which any service provider must be openly accountable to, with the potential of contact severance if the conditions of satisfaction of all impacted parities are not fully and consistently met. Costs of service, hours of service, areas of service must all be maintained and openly publicised to all those effected (contactors as well as present and potential 'customers').

Is there any attempt within this Review to investigate how other countries handle their postal services to Rural areas? There may well be "best practices" that could be adopted from others which may have similar service conditions which may benefit both service provider(s) and customers of Canada's Postal Service.

We would appreciate feedback from Review regarding your position of these recommendations:

Thank you for hearing our concerns . . . .

Brian and Shirley Enger  
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